

KEY FACTS STATEMENT - STANDARD SAVINGS ACCOUNT (AED)

Al Masraf Savings Account is designed to help you manage your financial requirements in a way that suits your day-to-day transactional needs.

Minimum Balance Requirement	Zero
Key Obligations / Requirements	UAE Nationals and Residents aged 18 years and older with valid Emirates ID
Fall Below Fees (in case minimum balance requirement is not met)	Zero
Interest Rate	Interest is accrued on day - end balances
Interest Pay Out Frequency	Monthly
Fees & Charges	<p>Al Masraf will be providing a 'Fee-Free Banking' and transparent banking experience for all digitally on-boarded customers and therefore, all banking related charges are hereby waived except third party fees, correspondent banking charges and penal rates, which will continue to apply.</p> <p>Al Masraf publishes its Retail Banking Schedule of Charges in line with its commitment to a transparent Customer relationship. (Click here to refer to view the Retail Banking Schedule of Charges)</p> <p>Account-holders are strongly encouraged to write to us on info@almasraf.ae, in case of need for more clarity on any fees charged to the account.</p>
Terms & Conditions	https://almasraf.ae/terms-and-conditions
Debit Card	Provided
Reporting of misuse, loss or theft of Debit Card	Inform the bank immediately by calling 600 52 9999
Al Masraf Online and Mobile Banking	Provided
Account Statements and transactions	<p>E-Statements are sent monthly on the registered e-mail address</p> <p>Account transactions can be viewed using Al Masraf Online and Mobile banking</p>
Transaction Alerts	Provided on the registered mobile number
Account Dormancy	<p>Relationship will be considered as "Inactive" in absence of customer-initiated transactions for more than 6 Months</p> <p>Relationship will be considered as "Dormant" in absence of customer-initiated transactions for more than 3 Years</p>

Additional important notes:

Further queries and/or clarifications

Customer can seek more clarity about this product by sending us an email to info@almasraf.ae or contacting us through 600 52 9999

Privacy Notice

Our privacy commitments are fundamental to the way we run our business. Unless otherwise noted or governed by law, these commitments apply to everyone who has a relationship with us and those who have an intention to establish a relationship with us that includes customers, partners, and website visitors. Al Masraf is committed to providing you with the best overall experience in all of our products and services. We strive to strike the right balance between using your data to ensure the quality

of those experiences and protecting your privacy. We have assessed all aspects of our business and optimized the amount of data we collect to find the right balance between data sharing and service. Our Privacy Notice is available on <https://almasraf.ae/privacy-notice>

Cooling-off period

In the unfortunate event that a Customer has a change of mind and decides to close this account within 5 calendar days of opening it, Bank will permit to withdraw his/her funds without paying the Account Closure Fees. This "cooling-off period" is offered as part of our commitment to maintain a fair Banking relationship.

Updating of customer information & Documents

Customer is responsible for informing the Bank about all material changes to his/her profile, contact as well as employment details. Such updates have to be supported with relevant documents such as Emirates ID, Passport(s), and Visa page for Non- UAE Nationals, FATCA and CRS.

Returned cheques

In case of a returned cheque the customer will incur fees as per the Retail Banking Schedule of Charges, a possible closure of the current account and the Bank may be obliged to report his/her details and/or the account details with returned cheques to the UAE Central Bank and other relevant authorities.

Interest, Fees and Other Amounts

The Bank may charge interest on any debit balance at the Bank's prevailing rate of interest notified to the Customer from time-to-time. Rates of interest and charges may be revised from time-to-time by the Bank on giving prior written notice of such change or changes.

Declaration

The Customer hereby acknowledges to have read, understood and agrees to the above conditions and declares to the below:

- Customer acknowledges to have received and understood the Al Masraf General Banking Terms and Conditions for Individual Accounts as well as the Key Facts Statement pertaining to this account ([Al Masraf General Terms & Conditions](#))
- Customer acknowledges to have understood the Debit Card Terms & Conditions Privacy Notice available on (<https://almasraf.ae/privacy-notice>)
- Customer acknowledges to have understood the Privacy Notice available on (<https://almasraf.ae/privacy-notice>)
- Customer acknowledges that this account may be withdrawn by the Bank at any time up on issuing a 60 day notice
- Bank will give the notice period (60 days) before implementing any future and permissible change in terms and conditions

This document reflects product-specific Terms and Conditions governing the account and is in addition to Al Masraf General Terms and Conditions. If a specific Term or Condition in this KFS differs from the Al Masraf General Banking Terms and Conditions, the Specific Term or Condition in this KFS will apply.