

This document reflects product-specific Terms and Conditions governing conventional Auto Loan in addition to Al Masraf (Bank) General Terms and Conditions for Customers.

The Key Facts Sheet highlights important information about conventional Auto Loan such as the interest rate, installment amount and provides you with the total amount to be pay back over the life of the Loan

### Eligibility

- UAE National or UAE Resident
- Minimum age 21 years old or over at the time of applying Loan
- Min Salary AED 7,000 for UAE Nationals and AED 10,000 for Expats working in approved company with Bank
- Min length of service 6 months and confirmed employee
- Maximum Loan amount up to AED 650,000/- based on your salary.
- Minimum 20% Down Payment of car/vehicle value
- Maximum number of cars/ vehicle per application up to 3 only
- Maximum Tenor up to 60 months

### Features & Benefits

- High Loan Amount up to AED 650,000
- Repayment up to 60 months

### Additional notes and Frequently Asked Questions

1. **Auto Loan:**  
Auto Loan given to individual customers, where the repayments are made out of Salary and End of Service –EOSB and /or any other regular income from a well-defined source.
2. **Equal Monthly Installment (EMI):**
  - a. You will pay Principle + Interest (as per Bank's prevailing rate) to the Bank on monthly basis.
  - b. You are required to pay the EMI on due date to the Bank as per the repayment frequency.

#### Example

Loan amount requested by customer	:	AED 50,000
(Principal)		
Loan duration	:	4 years (48 months)
Interest Rate	:	2.48% per annum
Period (annual days basis)	:	360 days
Interest Formula	:	Principal * Rate * No of days/ Days Basis = AED 3.44 per day
Thus EMI for Month 1 would be	:	AED 1,144.93

Loan duration 4 years(48 months)	Principal Amount	Interest 2.48% per annum	Equated Monthly Installment For the first month
Month 1	50,000	103.33 for the month $50,000 * 2.48\% * 30 \text{days} / 360 = 103.33$	1,144.99

If any past due is being created for any loan, then that particular amount will be pared overdue bucket and subsequently will be calculated based DPP overdue logic

**Warning: These figures are estimates/ examples only.**

3. **Maximum Loan Amount:**  
The amount you can borrow with Auto Loan depends on your income, expenses, liabilities etc. Bank will considers all your expenses and liabilities to make sure you can make repayments on the Loan without placing yourself under financial stress
4. **Salary Transfer to the Bank**  
You are required to transfer your monthly salary to Al Masraf & provide all the necessary documents for the same. In case of any change in your employer or if you retire from the employment, you must transfer your new salary/pension to Al Masraf until the Loan is fully and finally settled.
5. **Non Salary Transfer to the Bank**  
You can avail Auto Loan without transferring your monthly salary to Al Masraf & provide all the necessary documents for the same. You will require to assign Direct Debit Authority – DDA to Al Masraf and based on which the installment will be debit from your bank account and repay installment.
6. **Auto mortgaged to the Bank:**  
The Auto/ Vehicle will be mortgaged in favor of Al Masraf on the vehicle registration document (Mulkiya) issued by the traffic authorities and noted in the insurance policy.  
The Auto/ Vehicle will be remain mortgaged to the bank until the principal, accrued Interest, fees and charges fully paid by you. The mortgage on Auto/Vehicle is a security on the loan, which means you cannot sell / mortgage to third party.
7. **Installment not paid on time:**  
You shall pay the monthly installment on due date and if you fails to pay the monthly installment your account will go into arrears. This may affect your credit rating, which may limit your ability to access financing in the future. Further, if you fail to pay three consecutive installments, the Agreement shall be terminated and the remaining installments shall become payable within a period of 15 days of receiving a written notice from the Bank, and the Bank shall have the right to take applicable legal action against you that includes the sale of mortgaged Vehicle/Auto.

**8. Delay penalty:**

Bank is entitled to charge delay penalty fee ([as per Bank's Schedule of Fees & Charges available on almasraf.ae](#)) from the due EMI after the lapse of the payment due date or EMI date on Loan as a commitment to donate, on monthly basis until all payments due or installments are paid.

**9. Schedule of Fees & Charges:**

This Loan is governed by Schedule of Fees & Charges. In the event any of these fees are due to be paid, such fees should be paid by the customer

- Al Masraf publishes its Retail Banking Schedule of Fees & Charges in line with its commitment to a transparent Customer relationship. ([Click here to refer to Retail Banking Schedule of Fees & Charges](#))
- Customers are strongly encouraged to write to us on [info@almasraf.ae](mailto:info@almasraf.ae) in case of need for more clarity on any fees charged to the account.

**10. Partial Settlement:**

Bank will allow partial settlement during the Loan term and you will be required to pay the applicable fees as mentioned in the Schedule of Fees & Charges ("SOF"), which is published on Al Masraf website ([www.almasraf.ae](http://www.almasraf.ae)). You will have the following options the Loan

- Pay same installment and reduce the tenor OR
- Decrease your monthly installment and maintain the same tenor

**11. Deferment or Postponement**

Deferment is the delay or suspension of EMI for maximum 2 months during the calendar year. You are required to submit the request at our Branch and mentioned the reason for deferment and pay the applicable fees mentioned on our website ([www.almasraf.ae](http://www.almasraf.ae)). The Bank will assess your request based on the eligibility and policy and accordingly, defer the installment as per your request

In the event of deferment, the Loan maturity period will be increased by the number of deferments availed by you during the Loan term.

**12. Auto Loan closure**

- You can request to close the facility by signing and submitting the Early Settlement Form by visiting any of Al Masraf Branches. The applicable Early Settlement Fee ([Click here to refer to Retail Banking Schedule of Fees & Charges](#)) will be charged on the Loan outstanding amount.

**13. Early Settlement Amount:**

The early settlement amount is being calculated as follows:

- Outstanding of Principle amount;
- Accrued and unpaid Variable amount;
- Early settlement fee as per applicable Schedule of Fees & Charges of the Bank mentioned on [www.almasraf.ae](http://www.almasraf.ae);

**Example:**

Outstanding Principal Amount	:	AED 96,660.50
Interest Amount	:	AED 193.32
Early Settlement Fee ("ESF")	:	AED 966.61
VAT on ESF	:	AED 48.33
Early Settlement Amount	:	AED 97,868.76

**Warning: These figures are estimates/ examples only and the Interest Amount may vary depend on the settlement date**

**14. Loan Reschedule**

Customer must inform the Bank in case your monthly income is reduced due to (Salary reduction from the employer, allowances withdrawn/ retire from employment / loss of employment and turning into pensioner or for any other reason), Al Masraf will assist you to reschedule the existing Auto Loan for applicable tenor to maintain your monthly expenses vs income.

**15. VAT:**

For the avoidance of doubt, VAT is additional to all amounts / fees mentioned in the Schedule of Fees & Charges are exclude with VAT at the prevailing rate.

**16. Further queries and/or clarifications**

In case of queries, please send an email to [info@almasraf.ae](mailto:info@almasraf.ae) for more clarity before signing the application form and the Loan Agreement. You should provide copy of E-ID / Passport and Visa page (in case of expatriate customer), UAE Mobile number and RIM to facilitate a timely response

**17. Cooling period:**

Prior to making any decision in relation to our Auto Loan products, you are requested to fully read and understand the Terms and Conditions mentioned of the KFS as well as Loan Agreements and the applicable Schedule of Fees & Charges.

- This “Cooling-Off period” is offered as part of our commitment to maintain a fair Banking relationship
- You have the option to waive the Cooling Off period by signing the Cooling- Off Waiver Form, you may sign the Cooling- Off Waiver Form while signing the Loan Agreement
- In case you decides not to waive the Cooling- Off period, the Bank will wait for 5 working days for you to reconsider your Loan request and will only proceed with the issuance/disbursal of the Loan amount end of 5 working days.
- During this period you have the right to revoke the facility (without incurring any undue charges or penalties) and request the Bank to cancel the loan.
- After the expiry of Cooling-Off period, Bank will release the applicable payments to other Bank/ any other Authorities and disburse the Loan amount in your account or settle other bank facility. Accordingly, the terms and conditions of the Agreement will be applicable without any change throughout the term of the Loan.

**Declaration**

Customer hereby agrees to the above conditions and declares to the below by signing this Key Fact Statement- KFS:

- Customer acknowledges to have received and understood the Auto Loans terms and conditions for as well as the Key Facts Statement
- Customer has been provided with the Data Protection Statement ([Click here to refer to Data Protection Statement](#))
- The Bank reserves the right to change terms and conditions of the Agreement at any time at its sole discretion by providing 60 days written notice to the Customer.
- Customer acknowledges that this facility may be withdrawn or terminated by the Bank at any time upon issuing a Sixty (60) days written notice.

Customer Name:	
Signature & Date	